



POPPYS ACCOMMODATION TERMS & CONDITIONS

Confirmation and payment for your booking indicates you agree & your guests agree to all terms and conditions set out below

- Check-in time is no earlier than 2:00 pm unless prior arrangement has been made
- Check-out time is no later than 11:00 am
- Cancellations must be received 48 hrs prior to the day of check-in to receive a full refund. Your total booking amount less a \$20.00 administration fee will be refunded to the credit card used for the booking
- Any cancellations within 48 hours of check-in will forfeit the total booking amount
- NO SMOKING is allowed inside the home
- Maximum occupancy is limited to the number of people designated on the booking
- Cleaning – before checking-out please place all rubbish in the bins located at the side of the house, ensure all dishes have been washed (they can be left on the sink) and towels used are placed in the laundry sink. There is no need to strip beds.
- If the property is left in a less than satisfactory state a cleaning fee will be incurred and charged to your credit card.
- Please notify your hosts of any items missing, damages, breakages or maintenance issues so this can be rectified asap
- Strictly no pets are allowed

For any further questions or information please feel free to contact your hosts Gillian & Peter on 0412 633 980

We look forward to welcoming you to Poppy's and hope you enjoy your stay.